



## ***PARTS WARRANTY***

TCFTW Warranty is ( 1 ) year from original date of purchase on over the counter parts sales. 100 % parts only

Cat, Cummins and Detroit warranty is ( 1 ) year from original date of purchase on over the counter parts sales.  
100 % parts only.

Belts, hoses and seals are NOT warrantable items. Except seals installed in our shop, 100 % parts only.

1. Parts must be purchased from TCFTW.
2. Defective Part must be returned with original purchase invoice and this form completely filled out.
3. Complete customer Name, Address and Telephone number are required.
4. When claim is paid to TCFTW from mfg. TCFTW will issue credit to your account or mail you a check.
5. If claim is denied , you will receive a copy of the rejected claim and the Defective Parts.
6. *If you wish to have a part replaced when you return a Defective Part, you must purchase the replacement part before claim will be filled.*

### **Customer Information**

Customer Name: \_\_\_\_\_ Account# \_\_\_\_\_

Contact Name: \_\_\_\_\_ Phone # \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Truck Make: \_\_\_\_\_ Yr: \_\_\_\_\_ Model: \_\_\_\_\_ VIN: \_\_\_\_\_

Engine Make: \_\_\_\_\_ Model: \_\_\_\_\_ ESN: \_\_\_\_\_

### **Purchase & Installation Information**

Orig Purchase Date: \_\_\_\_\_ Mileage: \_\_\_\_\_ Invoice: \_\_\_\_\_

Failure Date: \_\_\_\_\_ Failure Mileage: \_\_\_\_\_ Replacement Invoice: \_\_\_\_\_

Failed Part: \_\_\_\_\_

Customers complaint and cause of failure, Please be as descriptive as possible.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Submitted by: \_\_\_\_\_ Date: \_\_\_\_\_